



June 1, 2016

Hi everyone,

I apologize for not including a letter in last month's calendar. Time seems to always get away from us but I think it is important that I continue to make every effort to keep in touch and up to date with our family members. Next week we will celebrate "Seniors' Week 2016". We are looking forward to our annual spring barbeque on Friday June 10 which will give us an opportunity to keep in touch – face to face.

At the end of April we had planned our semi-annual food bank drive. Of course following the May 2<sup>nd</sup> fire in Fort McMurray, we switched our focus to fund raising for that cause. We had planned a BBQ at the St. Paul Co-op on May 6<sup>th</sup> and I am happy to announce that we raised \$1,655.00 towards the Ft. Mac Fire Relief. This donation will be matched by Extendicare and matched again by both the provincial & federal governments.

At the facility we have been very busy with spring planting among other things, and of course getting our home back in order following the whole mold abatement process. I am pleased to advise that this major project was completed and life is back to "normal". The test results show that all areas which were abated have all clear air samples. However to suggest that we no longer have mold in the facility would be a lie!! Actually during the abatement process we were visited by Occupation Health & Safety; this was a precautionary site visit only and the officer reported to me that he was pleased with the way the contractor was conducting the work. We discussed the processes of mold and asbestos abatement and he indicated to me that while there has been much research done with respect to asbestos, very little has been done on mold and the affect that mold has on most of us. We do still have some mold in the facility, just as most of us have mold in our homes. However we will treat the mold much like we treat the asbestos by not disturbing it. If you have any concerns or want to discuss this issue further please just let me know.

We have not forgotten the Resident & Family satisfaction survey results. While I have not completed our action plan yet, we have started discussing what issues need to be addressed. Issues such as activity programs on evening and weekends were clearly identified in the results as an area of concern. We do currently offer programs on evenings and weekends, as you can see from the enclosed calendar, and I wonder if you have any suggestions to improve or enhance these programs. We are also looking to enhance programs specific for Westview. Once again your input will be of great value.

Extendicare will be undergoing an Accreditation Survey in September 2017. This is a very comprehensive program and will require a lot of work; the good news is that Accreditation Canada will focus on ensuring our programs are "resident / client & family" centered care. Expect to hear lots of information about the Accreditation program and we hope to engage you at every stage in the process.

Hope to see you at the BBQ next Friday.

Pat